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But even when unrealistic, a patient's preferences must be managed in a way that preserves and improves the relationship. In this important resource, Susan Keane Baker--an expert in the field of physician practice management and patient satisfaction--describes how to develop the qualities of understanding, empathy, and compassion that help to meet and exceed patient expectations.

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Managing patient expectations; Managing patient expectations. 21 August 2019. Patients and doctors can often have different expectations of the outcomes of treatment. The reasons for this are varied, but understanding the difference in perspectives is key.

Managing patient expectations - The MDU

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Pro-actively managing expectations Inform your patients of what to expect during and after treatment. For example, discuss: • the possible side effects and how they can deal with them, when to be worried and when to seek advice, etc, • the consequences of lack of compliance with instructions, Managing unrealistic patient expectations

Managing unrealistic patient expectations - Avant

Managing patient expectations. Shutterstock. Dr Beverley Ward 7 0 Comments ... Along with advances in medical care, there has been a great shift in the expectations of patients - and their willingness to complain about any perceived shortfall in their care.

Managing patient expectations - Medical Defence Union

Managing the gap: Patient expectations and reality. Dr Nancy Boodhoo, MPS head of operations (Caribbean and Bermuda), advises on how to manage the gap between patient expectations and reality. 19 May 2015 In a hectic clinical environment, patient loads are continually increasing and doctors can see many patients in a week.

Managing the gap - Patient expectations and reality

ALISON LARGE, dentolegal adviser at the Dental Defence Union (DDU), discusses managing patient expectations following lockdown

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Objective: To assess patients' views and expectations when they consult their general practitioner with acute lower respiratory symptoms and the influence these have on management. Design: General practitioners studied consecutive, previously well adults and recorded clinical data, the certainty regarding their prescribing decision, and the influence of non-clinical factors on that

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decision.

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